

highlights

80th anniversary celebration

Hundreds of partygoers enjoyed a magic show, recorded a "happy birthday" video message and made a party hat as the Library commemorated 80 years of service. The Library Foundation unveiled engraved bricks purchased by well-wishers for the occasion. Funding by the Friends of the Library created the special day.



foundation unveiling

say "happy birthday"



cake & music

checking out eBooks, eAudiobooks

As the selection of digital book readers on the market increased in 2010, so did the circulation of our eBooks and eAudiobooks. Our check-outs jumped by 64% to 9,646. Listeners and readers downloaded titles of books, audiobooks and music to their computer, wireless readers and mobile devices. Our service is a winning combination of convenience and no overdue fees, ever!

sharing resources with ohio libraries

Users have access to more than 40 million items thanks to our membership in the OhioLINK and SearchOhio consortiums of public and university libraries across Ohio.



OhioLINK		SearchOhio	
items borrowed	9,336	items borrowed	19,140 [^] 12.5%
items loaned	8,548	items loaned	22,807 [^] 1.6%

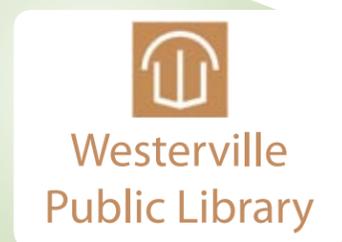
financials

revenue		expenses	
State Funds		Personnel	\$2,824,303
51%	\$2,438,390	Supplies	\$110,184
Local Operating		Materials	\$620,473
42%	\$2,006,838	Capital Outlay	\$339,392
Fines, Interest & Miscellaneous		Contract Services	\$727,225
7%	\$312,365	Other Expenses	\$15,147
total	\$4,757,593	total	\$4,636,724

board members

- Michael Fultz
- Karen Scholl
- Kay Hedges
- Jack Shinnock
- Karen Petersen
- Jennie Smith-Pariola
- John Robbins

"I hope that you can come back and tell my class and me more about the library, 'cause my sister gets books there and makes me read them, but I'm just interested in the movies most of the time."
-- from a thank you note following a visit to a Westerville middle school



annual report

2010

126 South State Street
Westerville, OH 43081
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westervillelibrary.org

2010

statistics

"My idea of an enjoyable off-day or Saturday is to drive the 15 miles to Westerville and go into your library for 3 or 4 hours and read. I moved down here nine years ago. Of the libraries I've been in, yours ranks an A+. The variety of books, the seating spots, the atmosphere, everything is first rate. Please just keep doing such a good job."
-- from a letter to the library

success with less

frugal cuts

The year opened on a somber note. It had become necessary to close on Sundays, and staff shortages stood at 14 open positions in January. Working together, we rolled up our sleeves and addressed many difficult financial issues by making painful cuts: reduced the budget by more than 30%, worked with less purchasing of new materials and curtailed staffing. With your understanding and support, the library continued to excel.

national acclaim

Great news arrived in April when the library again was selected as one of the best in the country, ranking 8th in our population category. The library also was named a Star Library and given a Five Star ranking -- one of only 85 in the nation -- placing us in the top 1% of the 7,401 public libraries rated.

thanks to you

With gratitude for your support, we're embracing the challenges of a new year and looking forward to serving you as we fulfill our mission: to furnish our patrons with the materials and information they need, while providing outstanding customer service.

Don W. Barlow
Executive Director



customers

visitors to the library & web site

519,789
in the library
1,103,139
web site visits

Our video gaming room, interactive online calendar and Wifi attracted visitors both onsite and online.

circulation

checking out library materials

2,034,712
items circulated

As the 4th busiest public library facility in Ohio, your library circulated 6,731 items on an average day -- a 12.42% increase in 2010.

programs

library events & community meetings

1,618
library programs
1,346
community meetings

A hub of increased activity in 2010, the library welcomed 63,448 people to meetings and programs.

outreach

delivery to senior facilities, homebound & preschools

70,205
items circulated
by Outreach
Services

Outreach circulation rose by 17.2%. Homebound residents received a record 518 deliveries.

cardholders

registered library card users

102,264
library
cardholders

The Library serves a district population of 86,000. WPL library cardholders increased 8.27%.

resources

books, movies, music, magazines & more

310,555
materials owned

Take home large print books, framed art for your walls and puzzles for the kids.

library link

daily delivery to westerville schools

16,814
items requested
and delivered

Library Link transports materials to every building, every day. Our service jumped 12.6% this year.

speedy self-service

The upgraded self-checkout stations were more popular than ever in 2010. They scanned 45% of all checkouts for the year. To build on that success, we initiated Self-Serve Reserve shelves.

