

# highlights

## pulitzer prize winner visits

The excitement began when the library received a grant from the Ohio Humanities Council to host the national reading and discussion series "Making Sense of the American Civil War." As the showcase presenter, former war correspondent and Pulitzer Prize winner Geraldine Brooks was welcomed to Westerville for a discussion of her novel *March*, a powerful meditation on the chaos of the Civil War. Capacity crowds were rewarded by both the impactful discussion series and the thoughtful presentation by Brooks.



## eBook usage climbing

More than 150 libraries are part of the Ohio eBook project and Westerville was the third heaviest user this year, with 50,139 check-outs. For the second year, eBook usage jumped by 125%. In 2012, the library was among the first nationwide to install the 3M Cloud Library of titles for smartphones and tablets.

## book clubs galore

Like to talk about books? As of this year the library is hosting six book clubs for adults and seven for youth and teen readers. Thanks to full staffing in both Adult Services and Youth Services, librarians are facilitating these clubs and more: Cookbook Club, Read Between the Wines Club, Westerville Senior Center and Blendon Township Senior Center clubs, American Girl Book Club and Teen Book Challenge.

"I love, love, love the Westerville Library! Everyone is so kind and helpful. The staff is very knowledgeable but not condescending  
 – comment on a "Thank you for making us your library" form submitted during National Library Week

## sharing resources with Ohio libraries

Through our membership in the OhioLINK and SearchOhio consortiums of public and university libraries, our library users are enjoying access to more than 50 million items.

### OhioLINK and SearchOhio usage

items borrowed  
31,574

Items loaned  
27,162

## financials

revenue		expenses	
State Funds 34%	\$2,473,391	Personnel	\$3,624,661
Local Operating Levy 62%	\$4,508,797	Supplies	\$146,661
Fines, Interest & Misc. 4%	\$324,851	Materials	\$821,408
<b>Total</b>	<b>\$7,307,039</b>	Capital Outlay	\$288,520
		Contract Services	\$937,240
		Other Expenses	\$16,063
		<b>Total</b>	<b>\$5,834,553</b>

## board members

Michael Fultz      Karen Petersen      Karen Scholl  
 Melissa Hodek      Joshua Platt      Jack Shinnock  
 Deanna McDaniel

## your library

is a star library  
 Top 3% of 7,570 libraries rated



# 2012 annual report



# 2012

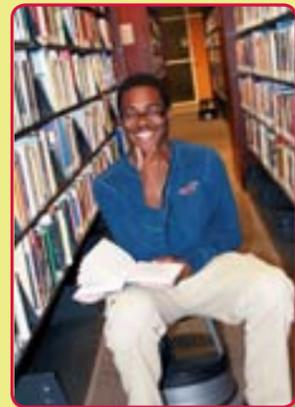
## sunday hours

On March 4, an enthusiastic crowd helped celebrate the return of Sundays to our hours of operation. More than 1,000 people took advantage of the new hours of 1pm to 6pm, and they checked out over 4,300 items. A magic show and balloon animals provided family fun. Thanks to the support of our community, we were able to hire and train the additional staff necessary to reopen on Sundays. As another service, the Local History Center opened for Saturday hours.



## plans to refresh

Throughout the year, the library's heating and cooling systems, roof, and heavily used areas such as the Children's Activity Center, Teen Room and the Technology Center were evaluated by professionals. Repairs and painting began immediately and plans were put into place for rejuvenating selected areas in 2013.



## more books & movies

From movies to CDs and bestselling books, in 2012 the library circulated a record 2,269,798 items -- an increase of 17.14%. Due to the replenishment of our budget for materials, the library's collections of books, Blu-rays, DVDs, and electronic books and magazines were able to grow significantly.

## thank you

We extend our thanks for your support in 2012, and pledge to strengthen our commitment to providing you with the resources and information you need.

Don W. Barlow  
Executive Director



# statistics

## customers

visitors to the library & website

**758,291**  
in the library  
**1,911,511**  
website visits

Why do you use the library? To borrow an art print to brighten your walls? Take home the newest movies? For more ideas, stop in or log on at [westervillelibrary.org](http://westervillelibrary.org).



## programs

library events

**1,723**  
library programs  
**45,731**  
attendees

The number of programs offered by the library increased by 15% in 2012. With a full calendar of presentations offered for every age, attendance jumped by 25%.



## cardholders

registered library card users

**99,962**  
library  
cardholders

You can use your library card to check out a Blu-ray movie, download an e-book for your Kindle, use a laptop in the library or learn American Sign Language using our video dictionary.



## outreach

delivery to senior facilities, homebound customers and preschools in our district

**51,907**  
items circulated  
by Outreach  
Services

Stuck at home temporarily or permanently due to surgery, disability or health issues? Let us know and we'll deliver the items you request, each month.



"I'm so glad to have such a wonderful, safe place to go to have access to lots of free info. I super love the digital audiobooks. Several folks I've spoken with about the service have never seen this technology."  
— comment on a "Thank you for making us your library" form submitted during National Library Week

## resources

books, movies, music, magazines & more

**305,564**  
materials  
owned

To make certain our shelves are filled with the movies you seek, we tripled the number of Blu-rays (new total 2,768) and increased our DVDs by 25% (new total 34,023).



## usage

checking out library materials

**2,269,798**  
items circulated

As the 4th busiest public library facility in Ohio, your library circulated 6,617 items in an average day. You used the handy self-checkouts for 776,283 items.



## library link

daily delivery to Westerville schools

**17,194**  
items requested  
and delivered

Library Link transports materials requested by teachers and students to every school building, every day. You can select your child's school as the pick-up location and we will deliver.



## meetings

community meetings

**1,505**  
community  
meetings  
**28,737** attendees

It's convenient to use online reservations for meeting space and tutor rooms. This year, community groups met at the library at a rate 9% higher than last year.

