



Westerville  
Public Library

# Annual Report 2015



Night at the Library



Local Author Book Festival



Garden Planters



Imagination Station

2015 LIBRARY JOURNAL



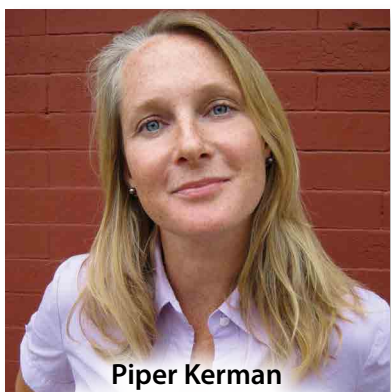
Five-Star Library



614-882-7277  
westervillelibrary.org

126 South State Street  
Westerville, OH 43081

# Meet the Authors



**Piper Kerman**  
*Orange is the New Black*

The Meet the Authors series provided many lasting memories this year.

Mitch Albom played the piano; Daniel Handler made funny faces; and Daniel Silva appeared with his wife, news correspondent Jamie Gangel.

2015 was a blockbuster year for fans in Westerville to meet their favorite bestselling authors.



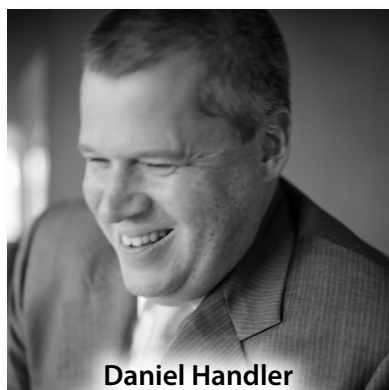
**Jacqueline Woodson**  
*Brown Girl Dreaming*



**Gillian Flynn**  
*Gone Girl*



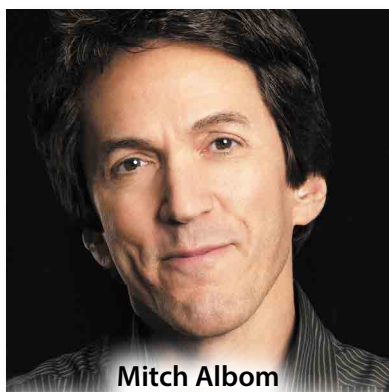
**Daniel Silva**  
*The English Spy*



**Daniel Handler**  
Lemony Snicket series



**Susanna Kearsley**  
*A Desperate Fortune*



**Mitch Albom**  
*The Magic Strings of Frankie Presto*

# Details

## Sharing Resources

with Ohio libraries

Readers and researchers are receiving materials from 90 public, college and university libraries around the state by selecting an OhioLINK and SearchOhio search. The catalogs offer 75 million items.

**26,897**  
Items borrowed

**24,388**  
Items loaned

## Financials

### Revenue

Local Operating Levy	\$4,570,282	58%
State Funds	\$2,781,419	36%
Fines, Interest & Misc.	\$466,299	6%
<b>Total</b>	<b>\$7,818,000</b>	

### Expenses

Personnel	\$4,092,500
Purchased Services	\$1,067,911
Library Materials	\$914,330
Capital Outlay	\$373,997
Supplies	\$153,467
Other Expenses	\$80,941
<b>Total</b>	<b>\$6,683,146</b>

## Our “Mini Branch”

A Little Free Library -- a mini collection of books housed in a small box -- was installed roadside at Hawthorne Elementary School in August. Browsers are taking books and leaving books at such a rate that two additional school sites will open up next year.



### Favorite place --

“The Westerville Public Library has been my favorite place in the whole world since I was a little girl ... This library is the best, most inviting place I can think of.” --Facebook comment

## Board Members

Michael Fultz  
Melissa Hodek  
Mary Lightbody

Deanna McDaniel  
Karen Scholl

Jack Shinnock  
Shawn Smith

# 2015 Overview

This year, library visitors used our services and materials in huge numbers. More than a half-million people passed through the doors, and our circulation again topped 2 million items.

In 2015, our library was again rated by *Library Journal* as one of the finest public libraries in America. Of the more than 7,000 public libraries that were ranked nationwide, only 85 received the 5-star rating that we achieved.

As a means of improving the library's financial processes and tightening our fiscal controls, the library's fiscal policy manual was restructured and formalized. New point-of-sale cash register software is helping us account for all transactions.

Also this year, we completed improvement projects in and around the property and introduced services that have proven to be quite popular.



**Parking Lot Facelift**

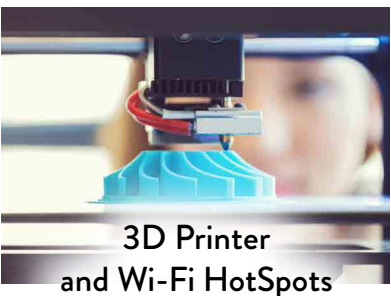
This spring, the 20-year-old parking lot surface received a much-needed refinishing. Drainage was added and repairs were made on the brick and asphalt. In partnership with the city of Westerville, 100 new parking places are under construction behind the library.

Eye-catching paint colors, replacement carpet and new lighting gave a fresh look to the history

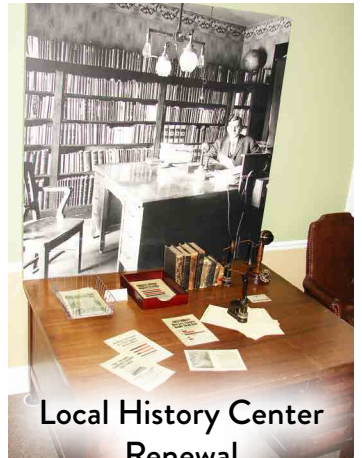
center this year. Redesigned showcases are making it easier to change displays and to share more of the historical collection. A March 22nd open house celebrated the new look.

A 3D printing service in the Adult Services area is the place to watch your digital file become a three-dimensional object, layer by layer. For a fee, you can order a piece of jewelry, toy or other small object.

You can check out a mobile wi-fi HotSpot for connection to the Internet, regardless of your location. To help serve the demand, the original 10 units quickly grew to 20.



**3D Printer  
and Wi-Fi HotSpots**



**Local History Center  
Renewal**

I welcome you to the library -- a place for gathering and learning in our community and an invaluable online site for the resources you need.

On behalf of our board, volunteers and staff, thank you for your continued support.

Don W. Barlow, Executive Director

# Numbers

## Customers

Visitors to the library **507,888**      Web page views **1,858,157**

## Programs

Events offered by the library **2,343**      Attendees **54,025**

## Cardholders

Registered, active library cardholders **120,823**

## Resources

Items in the collection including  
print books, ebooks, databases  
movies, music and audiobooks **390,578**

## Usage

Total items checked out **2,045,537**

## Meetings

Community meetings **1,371**      Attendees at meetings **28,626**

In praise of the library –

“Great service. Great selection. Our community is lucky to have such a top notch library!”  
–Facebook comment

# On an average day at the library

**1,427** visitors to the library

Browse magazines, enjoy a cup of coffee and socialize.

**5,220** visitors to our website

Hundreds of readers, researchers, music fans, moviewatchers and more visit [westervillelibrary.org](http://westervillelibrary.org).

**152** persons attend a library program

Come in for a storytime, computer workshop or craft how-to.

**5,746** materials are checked out

You can borrow blu-rays, framed art prints and early literacy kits.

**80** community members attend a meeting

The Kiwanis, Art League and Poetry Group are among the many organizations that meet here regularly.

**352** items are reserved

Your reserve is waiting at the drive-up window or on the self-serve shelf.

**2,024** items are borrowed using self-checkout

Self-checkout stations save time and suggest titles you will enjoy.

## We Deliver



To senior facilities, homebound customers and preschools.

To Westerville schools on school days.

**70,048**

Items circulated by Outreach Services

**16,125**

Items requested and delivered