



# Westerville Public Library

## COVID-19 Levels & Services Available (1)

Level	Type	Services Available	Hours
<b>4 (purple)</b>	virtual only	Digital resources (i.e. ebooks & more)	24/7
		Research & databases	24/7
		Virtual events	24/7
		Staff assistance	Mon-Sat 9am-6pm
<b>3 (red)</b>	contact-less (+ above services continue)	Drive-thru reserves	Mon-Sat 9am-6pm
		Returns	Mon-Sat 9am-6pm
		Home deliveries (2)	varies
		School deliveries (2)	varies
<b>2 (orange)</b>	by appointment (+ above services continue)	Computer labs (3)	10am-12pm, 2-4pm
		Student computer appointments (3)	3-4pm, 4:30-5:30pm
		Westerville History Center & Museum (4)	10am-12pm, 2-4pm
<b>1 (yellow)</b>	walk-through (+ above services continue)	Browsing collections in building	Mon-Thurs 9am-9pm; Fri-Sat 9am-6pm (5)
		Self-serve checkout	(same as above)

(1) When a level change is announced for Franklin County, library services will go into effect the following Monday. (Level 3 to 4 change will be immediate.)

(2) For eligible customers only. Availability dependent upon policies of school or facility.

(3) At level 1, computer labs & student computer access switch to first come, first serve. Expanded hours: Mon-Thurs 9am-9pm, Fri-Sat 9am-6pm.

(4) At level 1, the museum remains available by appointment only. Expanded hours: Mon-Sat 9am-6pm, closed Saturday 1-2pm.

(5) Mon-Sat 9-10am are dedicated hours for at-risk populations.

