



Westerville Public Library

Fact Sheet

Last updated: February 1, 2020

Mission

Creating a bridge to opportunity through open access to information, inspiration and understanding.

Vision

A community where equal access to knowledge creates understanding and limitless potential.

Fast Facts

Established on December 15, 1930. The Westerville Public Library serves:

- 98,331 residents of the Westerville City School District
- including Westerville, parts of Columbus, northeast Franklin County and southern Delaware County
- and is funded by the State of Ohio's Public Library Fund and a 2.0 mill property tax levy

The Westerville Public Library has:

- 1 location ([126 S. State St., Westerville, OH 43081](#))
- 104,595 cardholders
- 110 staff members
- Borrowing and lending agreements with hundreds of Ohio libraries through SearchOhio & OhioLINK

On an average day in 2019 at the Westerville Public Library:

- 6,085 borrowed items
- 1,512 visits
- 376 items delivered
- 149 drive-thru visits
- 5 events hosted with 179 attendees
- 577 wi-fi sessions
- 68 students helped

- 22 meetings held

Highlights include:

- [Innovation Lab](#)
- [Meet the Authors](#) (event series)
- [Imagination Station](#)
- [Homework Help Center](#)
- [Westerville History Center & Museum](#)
- [Notary Public](#) (service)
- [Drive-Thru Window](#)
- [School Deliveries](#) & [Home Deliveries](#) (122 locations)
- Fines free

2019 Awards & Honors included:

- 2019 Top 7 Intelligent Community
- Certificate of Achievement for Excellence in Financial Reporting
- Columbus Parent's Favorite Library Children's Area
- Four-Star Library by Library Journal
- GEM Award presented by Westerville Parent Council
- Nextdoor Neighborhood Favorite
- Ohio Auditor of State Award with Distinction

Communication Channels

- Facebook: <https://www.facebook.com/westervillelibrary>
- Twitter: <https://www.twitter.com/westervlibrary>
- Instagram: <https://www.instagram.com/westervillelibrary>
- Email Newsletters: <https://www.westervillelibrary.org/newsletters>
- Website: <https://www.westervillelibrary.org>

Contacts

Erin Francoeur, Executive Director
614-259-5020
efrancoeur@westervillelibrary.org

Tamara Murray, Marketing Manager
614-259-5030
tmurray@westervillelibrary.org

Kristin Michel, Assistant Director
Katrina Plourde, Human Resources Director
Steven Owley, Operations Director
[view all](#)